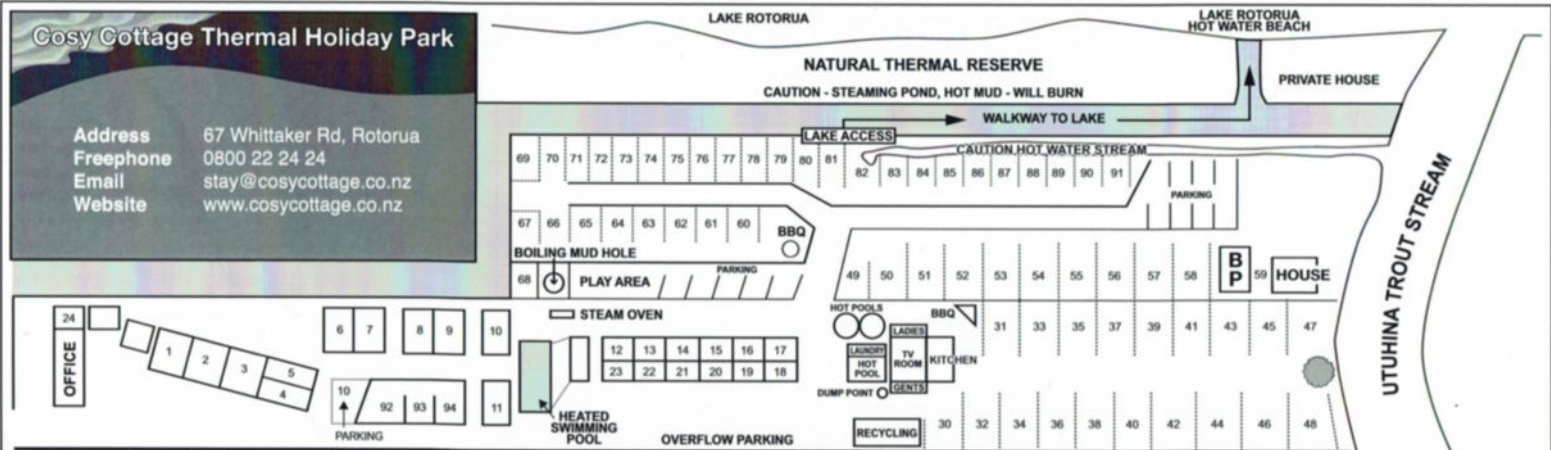


Map of Park



COSY COTTAGE THERMAL HOLIDAY PARK GUEST INFORMATION

GUEST INFORMATION

Office hours: 8am - 8pm winter and 7.30am - 9pm summer.
 Shared Facilities close at 10.00pm and reopen at 7.00am
Check out time: Departure by 10am please (late departure fees may apply)
Emergency contact: Dial 111
Security: The front gate is closed between 10.00pm and 7am. Always keep your valuables with you and lock your vehicle or room doors when unoccupied.
Late arrivals: Please call into the office before 10am the following morning.
Extensions to stay: are subject to availability on a first come first serve basis. Confirmation is only upon payment.
Thermal areas: Hot streams, mud holes and thermal areas must be treated with caution. Keep to tracks and paths at all times.
WiFi: Wifi is accessible throughout the camp and can be purchased at the office or online
Telephone: A card phone is located outside the main gate on Whittaker Road
Hot pool: Open 7.30am to 10pm. Emptied and cleaned daily between 9am and 12pm.
Swimming pool: Open during the season from 9.30am until dusk or 7.30pm.
Steam oven: Pots and pans can be borrowed from the office.

HOUSE RULES

Noise: Please keep noise to a minimum after 9.30pm and respect fellow guests. Noise complaints will be dealt with promptly.
Alcohol: Consumption in moderation is permitted in your accommodation, unit or campsite.
Behaviour: Unreasonable behaviour will not be tolerated and offenders will be asked to leave.
Hot Pool: No food, drink or alcohol is allowed in this area. Do not use the hot pools after drinking alcohol.
Swimming Pool: There is no life guard on duty. Children under 14 years must be supervised by an adult.
Bicycles: No bikes in rooms. Secure bike storage is available.
Rubbish: Please put your rubbish in the bins and use the appropriate bins for recycling.
Visitors: For security purposes, people visiting our guests are only allowed on site by prior arrangement with the office. Additional charges may apply. Camp facilities are only for registered paying guests.