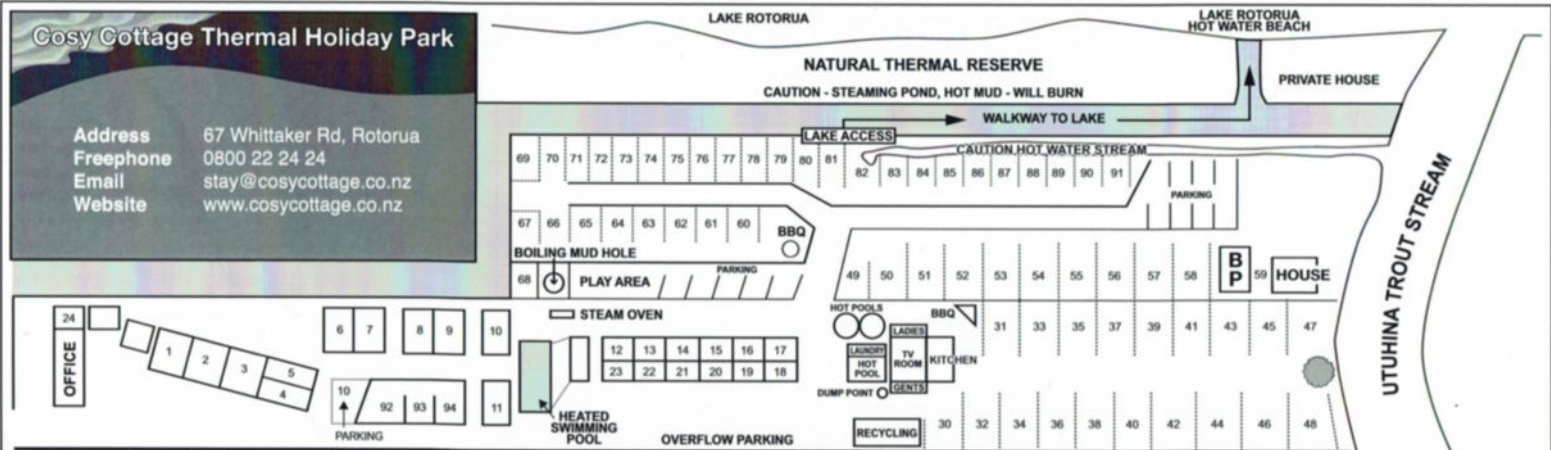


Map of Park



COSY COTTAGE THERMAL HOLIDAY PARK GUEST INFORMATION

GUEST INFORMATION

- Office hours:** 8am - 8pm winter and 7.30am - 9pm summer. Shared Facilities close at 10.00pm and reopen at 7.00am
- Check out time:** Departure by 10am please (late departure fees may apply)
- Emergency contact:** Dial 111
- Security:** The front gate is closed between 10.00pm and 7am. Always keep your valuables with you and lock your vehicle or room doors when unoccupied.
- Late arrivals:** Please call into the office before 10am the following morning.
- Extensions to stay:** are subject to availability on a first come first serve basis. Confirmation is only upon payment.
- Thermal areas:** Hot streams, mud holes and thermal areas must be treated with caution. Keep to tracks and paths at all times.
- WiFi:** Wifi is accessible throughout the camp and can be purchased at the office or online
- Telephone:** A card phone is located outside the main gate on Whittaker Road
- Hot pool:** Open 7.30am to 10pm. Emptied and cleaned daily between 9am and 12pm.
- Swimming pool:** Open during the season from 9.30am until dusk or 7.30pm.
- Steam oven:** Pots and pans can be borrowed from the office.

HOUSE RULES

- Noise:** Please keep noise to a minimum after 9.30pm and respect fellow guests. Noise complaints will be dealt with promptly.
- Alcohol:** Consumption in moderation is permitted in your accommodation, unit or campsite.
- Behaviour:** Unreasonable behaviour will not be tolerated and offenders will be asked to leave.
- Hot Pool:** No food, drink or alcohol is allowed in this area. Do not use the hot pools after drinking alcohol.
- Swimming Pool:** There is no life guard on duty. Children under 14 years must be supervised by an adult.
- Bicycles:** No bikes in rooms. Secure bike storage is available.
- Rubbish:** Please put your rubbish in the bins and use the appropriate bins for recycling.
- Visitors:** For security purposes, people visiting our guests are only allowed on site by prior arrangement with the office. Additional charges may apply. Camp facilities are only for registered paying guests.